

The logo consists of the lowercase letters 'tsi' in a white, sans-serif font, centered within a solid blue square. The background of the entire page is a low-angle, grayscale photograph of several modern skyscrapers with glass facades, reaching towards the sky.

tsi

®

WE GET
CASH
FLOWING.

Accounts Receivable | Collections | Data Analytics

OUR PURPOSE

TSI's purpose remains constant: to help clients reduce operating expenses, increase cash flow, and dramatically improve their customers' experiences through continued investments in technology, data analytics, and compliance.

TSI is the best-in-class, data-driven, outsourced solutions provider in the collections industry. We build quality partnerships and utilize our operational expertise to create previously unrealized value for our partners. We exist to deliver preeminent customer-focused outsourcing services.

For nearly 50 years, we've developed an industry-leading expertise in collecting a wide variety of debt types for our clients in both the public and private sectors. We partner with our clients to provide them with consultative accounts receivable management solutions tailored to their unique and ever-evolving needs. We pride ourselves on our engagement of consumers in an empathetic and constructive dialogue in order to understand their unique situations and develop solutions that work in favor of both our clients and their customers.

\$25B

SERVICE PORTFOLIO



\$900M

RECOVERED IN 2016



12.3M

ACCOUNTS PLACED
ANNUALLY



35,000+

CLIENTS



2,500+

ARM SPECIALISTS



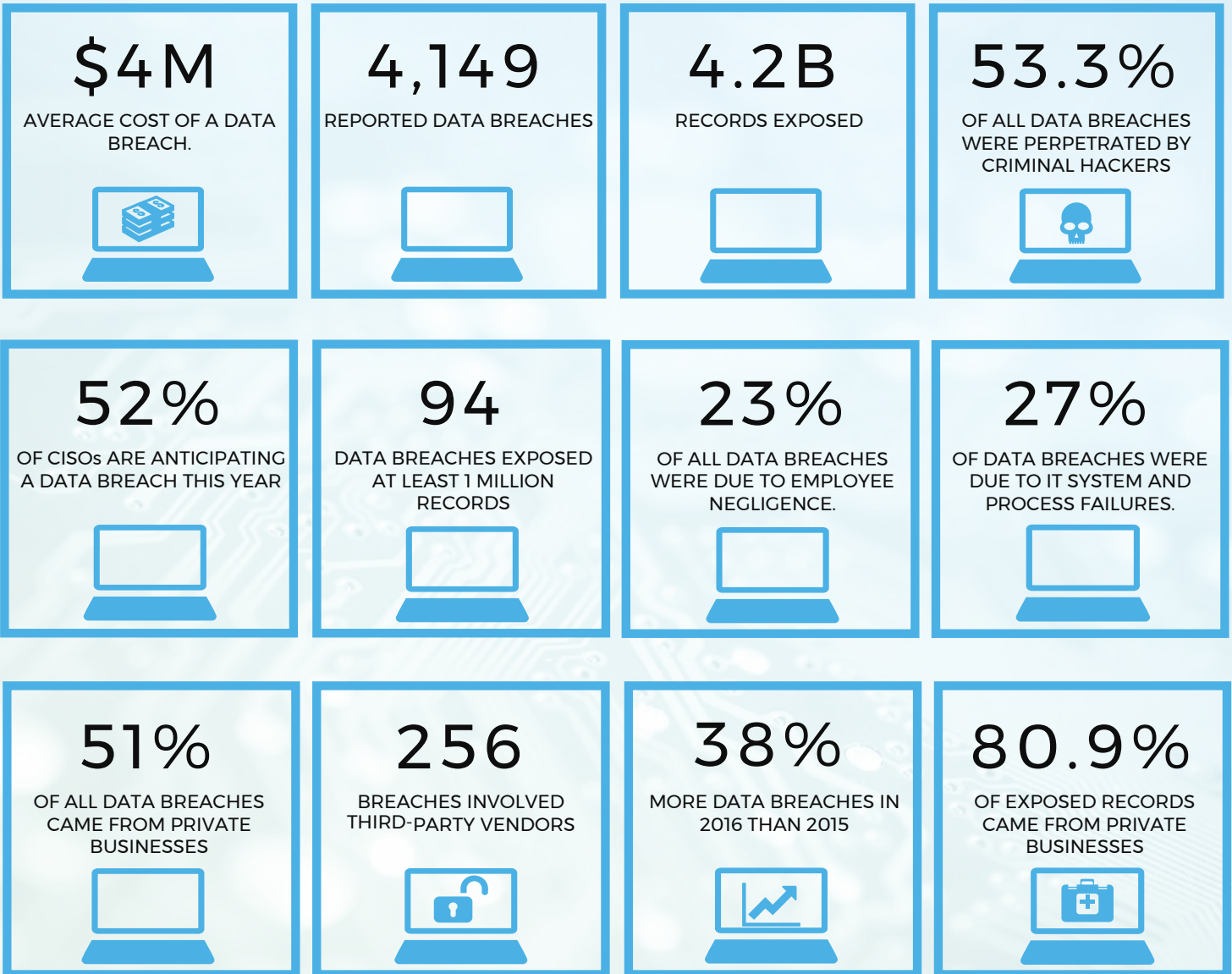
18

SERVICING LOCATIONS



CYBER SECURITY 2016 FACTS & FIGURES

The digital world in which we live and work is a dangerous one. 2016 was a banner year for malicious hackers and phishers. Here's some of the damage they did:



CYBER SECURITY STANDARDS & CONTROLS

We've adopted a cutting-edge information security management system and obtained all necessary cyber security compliance certifications in order to ensure that all client and consumer data remain secure.



FISMA & NIST

We've been issued an Authorization to Operate (ATO) by the federal government, due to our compliance with the Federal Information Security Management Act (FISMA) and adoption of National Institute of Standards & Technology (NIST) security controls.



PCI DSS 3.1

All payments and transactions we handle are secured through our certified PCI DSS 3.1 controls which were designed to guarantee that all payment information is accepted, processed, and stored in a secure ecosystem.



SSAE 16 SOC 1

As a certified SSAE 16 SOC 1 Type 2 service provider, we're able to report on all internal controls that govern our financial reporting



ISO 27001-2013

Our entire cyber security infrastructure is based on ISO 27001:2013 standards, enabling us to bring all data security under formal management and tie all security controls into a single system that is monitored, managed, reviewed, and constantly improving itself through automation.

ABOUT TSI

TSI is the leading provider of data-driven, outsourced accounts receivable management solutions. Their intelligent, effective and streamlined operations have injected more than \$6 billion in cash flow back into our clients' businesses over the past decade. TSI's solutions minimize risk, improve operational efficiency and accelerate cash flow. Our clients include both B2B and B2C Fortune 100 corporations, including national healthcare systems, financial institutions, largescale governmental organizations and small businesses.

NEED MORE INFORMATION?

Contact TSI's dedicated commercial team:
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844-241-9039

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